



POLICIES

Check-In: 3:00 PM

Check-Out: 10:00 AM | Any requests for late departures must be approved by management ahead of time. If you are not checked out by 11am (*one hour later*), a fee of \$50 will be charged. You are welcome to keep your vehicle in the back parking lot for the day to enjoy the beach before heading home.

Property & Cancellation Policies:

In the event you must cancel or modify your reservation, the cancellation request must be received 15 days prior to your arrival date. If your cancellation is received appropriately, your deposit will be refunded, less 15% of your deposit (per accommodation) for costs incurred. If your request falls within 14 days of your arrival date, your deposit will not be refunded. Reservations cannot be shortened within 14 days of arrival; you will be liable for your full stay reserved. The full balance becomes non-refundable 48 hours prior to check-in. All reservations are subject to minimum stay requirements. No-Shows may be charged for the full length of reserved stay. Due to our small size, cancellations and shortened stays greatly affect our business therefore we strictly adhere to our cancellation policy. When we guarantee an accommodation, we enter into a contract, and we lose the opportunity to reserve the room to others. We appreciate your understanding.

Damage Policy:

Any damage to the Spinneys Property, whether accidental or willful, is the responsibility of the registered guest for each accommodation. Any costs associated with repairs and/or replacement will be charged to the registered guest in the amount of 150% the full and new replacement value, plus any additional charges deemed necessary upon managements review of the circumstances. Should this damage come to light after the guest has departed, Spinneys reserves the right to make a charge to the guests card on file, or send an invoice for the amount to the registered address. Damage includes, but not limited to: rooms, fixtures, furnishings, equipment, towels, linens, lodging buildings, restaurant building, Spinneys property as a whole. In extreme cases, the guest will be liable for any loss of revenue that Spinneys endures while the accommodations are being repaired. If necessary, criminal charges will be pursued.

Inappropriate Behavior:

All guests and staff of Spinneys have the right to be treated with dignity and respect and as a responsible host, Spinneys believes that we have a duty to our guests to protect them from inappropriate behavior. Should any actions by a guest be deemed inappropriate by

management, or if any inappropriate behavior is brought to the attention of management, Spinneys reserves the right, after any allegations have been investigated, to take action against the inappropriate party. Depending on the severity of the situation, the police may become involved at Spinneys discretion, and those involved may be asked to leave.

Terms & Conditions:

Your room and parking space will be available for check-in **AFTER 3:00pm** on the date of your arrival. Due to limited parking, only 1 vehicle is permitted per room. Any additional vehicles will be charged \$20. Cottages receive a secondary parking space, at no additional fee. Small to mid-sized vehicles are recommended, as parking is tight. We cannot accommodate trailers or oversized vehicles.

Due to the limited size of our facility, and out of respect of our paying guests, only registered guests are allowed to use our facilities. Sorry, we do not allow pets, only service animals as defined by the ADA are permitted. Disregard of these policies may result in your being escorted off the property without refund.

No Elevators:

Please be aware our property does not consist of any elevators. We have 1-2 steps for each entry into all buildings on site. Accommodations located on the second floor are only accessed by stairs. If you have concerns, please call when making your reservation so we can assist in making the best possible choice for your needs.

Rates:

All rates are based on confirmed number of guests. Additional guests are \$10 per person, per night. Special rates may be subject to minimum stay requirements. Balance is due upon arrival by cash, credit or check.

Non-smoking:

We are a smoke-free property. All of our guest accommodations, balconies, and facilities are non-smoking. This includes cigarettes, marijuana, or smoking of any kind. Violations are subject to immediate eviction without refund and charged a \$250 cleaning fee. Please be sure all guests in your party are aware of this policy and in compliance.

Office Hours:

Our office is available from 8am to 9pm daily. Quiet hours are from 10pm to 8am, please be respectful of other guests.

Trash & Recycling:

Bins will be provided in your accommodation. Any returnables should be brought to the bin located on the backside of the restaurant and disposed of properly, as well as any various recycling. Recycling and returnable bins are labeled accordingly.